



# PROVIDER NETWORK NEWS

## Mental Health Awareness Month

Mental Health Awareness Month has been observed in the U.S. since 1949. Every year during the month of May, The National Alliance on Mental Illness (NAMI) joins the national movement to raise awareness about mental health. Together, we fight stigma, provide support, educate the public and advocate for policies that support millions of people affected by mental illness. Read below to learn more about how you can get involved.

### #MoreThanEnough

This year, NAMI is celebrating Mental Health Awareness Month with the More Than Enough campaign!

It’s an opportunity for all of us to come together and remember the inherent value we each hold – no matter our diagnosis, appearance, socioeconomic status, background or ability. We want every person to know that if all you did was wake up today, that’s more than enough. No matter what, you are inherently worthy of more than enough life, love and healing.

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The Quality Assurance Performance Improvement Plan (QAPI) Evaluation is an annual document that assesses and identifies DWIHN’s improvements, achievements and outcomes throughout the year. The QAPI includes the six (6) pillars that are identified in DWIHN’s Strategic Plan: Customer, Access, Quality, Finance, Advocacy and Work Force Development. As part of the QAPI Evaluation, the Work Plan identifies goals and objectives which includes an assessment of the results and noted outcomes. The QAPI 2022 Annual Evaluation and Work Plan is available to providers, stakeholders and members on DWIHN’s website at: <https://dwihn.org/Quality-Assessment-Performance-Improvement-Program-QAPI.id.1734.htm>.



# Managed Care Operations

## Brandon Taylor, Director of Managed Care Operations

Providers are the lifeline of DWIHN. Without them, we would not be able to care for or improve the lives of the people that we are entrusted to serve. To this end, Managed Care Operations (MCO) has adopted the following mission and departmental goals:

### MCO Mission:

To partner with competent, caring behavioral health providers with a demonstrated track record and commitment in the improvement of the lives entrusted to the people that DWIHN serves.

### MCO Departmental Standards

- Provide excellent customer service to providers, other DWIHN departments and external organizations
- Develop and maintain efficient operation
- Comply with and/or exceed regulatory, accreditation and ICO standards

Note that the MCO Department is committed to supporting you with excellent customer service. As you are aware each provider organization has an assigned Provider Network Manager (PNM) dedicated to assisting you in carrying out the terms and conditions of your contract with DWIHN; as well as any other needs you may have.

### MCO HOURS OF OPERATION

MCO hours of operation are 8:00 am to 5:00 pm, Monday-Friday. Feel free to reach out to your PNM at any time, email and phone messages can be left. Our aim is to respond to your messages within 24 hours.

As we navigate our way out of the pandemic and recover from its adverse impact, we understand that providers may experience challenges with staffing shortages resulting in the need to downsize or consolidate. Should you find the need to do so, we ask that all Contracted Providers notify DWIHN of any changes listed below at least 30 calendar days prior to the effective date of change so that the changes can be facilitated by DWIHN to ensure a smooth transition.

### OTHER CONTRACTUAL REQUIREMENTS

- Update/maintain Staff Records in MH-WIN (adding or terminating staff)
- Maintain active and required Insurance minimums while under contract
- Complete the Provider Capacity form when shortfalls arise (CRSP providers only)
- Review/maintain dis-enrollment queue daily - your numbers should be at 0-1 (CRSP providers only)

### COMPANY CHANGES

Whenever you need to make a change, please contact your PNM immediately and complete a Provider

Request Form. The changes listed below require you to comply with this process:

- Company/Provider Name
- All changes in executive management staff
- Office Hours
- Telephone Number
- No longer accepting new people (within 7 days)
- Provider Affiliation Change (i.e. merger)
- Addition or deletion of service(s)
- Addition/change in program location (new or existing)
- Sanctions, suspensions or termination of credentialed practitioner staff members in your organization
- Provider Closure (business or locations)

### PROVIDER RESOURCES

- DWIHN Website – [www.dwihn.org](http://www.dwihn.org)
- DWIHN APP - <https://www.dwihn.org/DWIHN-Mobile-App.id.5079.htm> - 19.9kb
- DWIHN Online Provider Directory - <https://www.dwihn.org/find-a-provider>
- DWIHN Provider Manual - [https://www.dwihn.org/provider\\_manual-1,221.1kb](https://www.dwihn.org/provider_manual-1,221.1kb)

You can also check the DWIHN website for policies/guidance on processes and procedures at: <https://www.dwihn.org/policies>

Your PNM is your guide to all of your questions, here's how to locate them: <https://www.dwihn.org/providers-mco-contract-assignments>

### PROVIDER MEETINGS

DWIHN hosts meetings in accordance with the following schedule:

- Outpatient – Every 6 weeks
- Residential – Every 6 weeks
- CRSP – Every 6 weeks
- CRSP Performance Indicators Follow-Up Meetings - Every 30-45 days





# THE COMPLIANCE CORNER

## LET'S TALK, *CONFLICT OF INTEREST*



### HOW COULD THAT BE?

There are many more examples that could be explored, but the general idea here is clear. All of these examples describe a scenario in which an employee is torn between serving more than one person's or organization's best interests. If you're unsure whether there is a conflict of interest, contact the DWIHN Compliance at [compliance@dwihn.org](mailto:compliance@dwihn.org) 313-833-3502 or the Human Resources Department at [HR@dwihn.org](mailto:HR@dwihn.org).

### ACTUAL

- A DWIHN employee provides paid consulting services on the weekend to a contracted vendor.
- Failing to disclose that you're related to a job candidate and/or new hire.
- A DWIHN employee uses their work device to manage their own list of clients for their personal business.

### POTENTIAL

- A male manager dates a female employee who reports to him or vice versa.
- An employee reports to a supervisor who is a relative or close friend and has control over their job responsibilities, salary, and promotions.
- An employee accepts free gifts from a contracted provider.

### PERCEIVED

- A DWIHN employee owns a business office and offers to rent that business office to DWIHN.
- Working secondary employment during DWIHN business hours.
- Failure to report a change in circumstance (i.e. your spouse joins the board of directors of an organization you provide oversight for).

# DWIHN CONTACT INFORMATION

For all other inquiries, please contact the respective departments below:

Access Call Center - [accesscenter@dwihn.org](mailto:accesscenter@dwihn.org)

Authorizations - [pihpauthorizations@dwihn.org](mailto:pihpauthorizations@dwihn.org)

Care Coordination - [pihpcarecoordination@dwihn.org](mailto:pihpcarecoordination@dwihn.org)

Claims- [pihpclaims@dwihn.org](mailto:pihpclaims@dwihn.org)

Complex Case Management - [pihpccm@dwihn.org](mailto:pihpccm@dwihn.org)

Credentialing - [pihpcredentialing@dwihn.org](mailto:pihpcredentialing@dwihn.org)

Customer Service - [pihpcustomerservice@dwihn.org](mailto:pihpcustomerservice@dwihn.org)

Grievances - [pihpgrievances@dwihn.org](mailto:pihpgrievances@dwihn.org)

MHWIN - [mhwin@dwihn.org](mailto:mhwin@dwihn.org)

Provider Network - [pihpprovidersnetwork@dwihn.org](mailto:pihpprovidersnetwork@dwihn.org)

Residential Referrals - [residentialreferral@dwihn.org](mailto:residentialreferral@dwihn.org)

Self Determination - [selfdetermination@dwihn.org](mailto:selfdetermination@dwihn.org)

Procedure Code Workgroup - [procedure.coding@dwihn.org](mailto:procedure.coding@dwihn.org)

CRSP - [crspprovider@dwihn.org](mailto:crspprovider@dwihn.org)

## Provider Spotlight



For people with Intellectual and Developmental Disabilities since 1951

The Arc Detroit is dedicated and committed to providing advocacy and other services to persons with intellectual and other developmental disabilities and their families whenever they chose to work, live and play.

# Provider Alerts/Changes/Closures

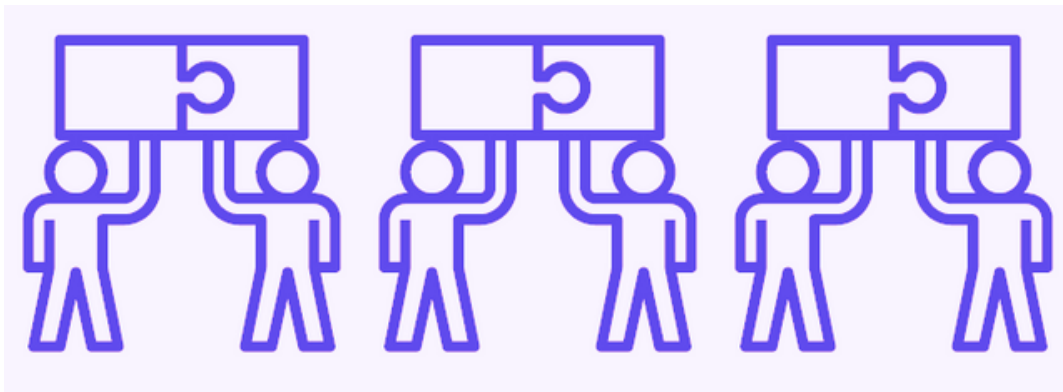
## *New Provider Locations:*

### **A Servant's Heart Assistant Living LLC - 4/2023**

8536 Ward St., Detroit, MI 48228

### **Ball Home - 4/2023**

15875 Ohio, Detroit, MI 48238



## *Provider Closures:*

### **NSO Children's Waiver Program - 4/7/2023**

8600 Woodward Avenue, Detroit

### **Frederick Family Homes RDH Site - 4/1/2023**

20914 Gibraltar Rd, Brownstown, MI 48183

### **Liberal Manor - 4/1/2023**

3988 Guilford, Detroit, MI 48224

### **Homes of Opportunity VOC - 3/4/2023**

22795 Northline Road, Taylor, MI 48180

### **Triple J's Better Care - 3/1/2023**

19115 Woodcrest St., Harper Woods, MI 48552

### **Hill's Support Services SIL Program - 2/3/2023**

33092 Trafalgar Lane, Apt 1, Westland, MI 48186

### **Neighborhood Living Services Inc. - 1/19/2023**

15801 Providence Drive 10 C, Southfield

23001 Norfolk, Detroit, MI 48219







## Detroit Wayne Integrated Health Network

707 W. Milwaukee St.  
Detroit, MI 48202-2943  
Phone: (313) 833-2500  
[www.dwihn.org](http://www.dwihn.org)

FAX: (313) 833-2156  
TDD: (800) 630-1044 RR/TDD: (888) 339-5588

April 26, 2023

Tiffany Devon, Director of Communications  
[tdevon@dwihn.org](mailto:tdevon@dwihn.org) 313-570-9382 cell

### **DWUHN Announces \$227M Plan to Expand Behavioral Health Treatment Capacity**

*Seeks State Funding Support for Crisis Care Centers and In-patient Care to Serve Metro Detroit Residents*

DETROIT— Today, the Detroit Wayne Integrated Health Network (DWIHN) announced a four-point comprehensive plan to improve behavioral health treatment care capacity in Metro-Detroit by seeking the state's support to invest \$227 million in crisis care and residential housing. DWIHN President and CEO Eric Doeh was joined by Mayor Mike Duggan, Wayne County Executive Warren C. Evans, and state health officials to address gaps in mental and behavioral health services for vulnerable residents. The plan includes increasing capacity for short term and long-term inpatient housing by providing an additional 450 beds at a newly developed Crisis Care Center and specialized holistic and integrated resource center.

DWUHN knows that behavioral healthcare changes are needed throughout our community. The need to improve mental health capacities and the infrastructure in Metro Detroit is essential.

“Creating more opportunities for our region's most vulnerable persons by including step-down approaches to long-term care, expanded residential services, and the ability to offer behavioral health interventions for families are critical, and the time to act is now.” Eric Doeh, President, and CEO of DWUHN.

DWUHN is the largest community mental health organization in the state and is currently in the process of expanding needed behavioral healthcare services with the goal of establishing a fully integrated crisis continuum care system to best serve our vulnerable residents. This infrastructure will help persons suffering with mental illness, intellectual and development disabilities, substance use disorders and children with serious emotional disturbances. By utilizing a data-driven, solution-minded approach, residents will benefit from increased access to recovery-oriented care through a person-centered and trauma informed model of healthcare service delivery.

DWUHN has been working with the Wayne County Executive's Office, City of Detroit Mayor's Office, and a coalition of community stakeholders to improve the resources available throughout our region. By implementing crisis intervention training for first responders, emergency service personnel can intervene on crisis management, apply appropriate de-escalation skills, and triage cases that require psychological intervention rather than making arrests and incarcerating the mentally ill.

“DWUHN's plan to rebuild mental health treatment capacity for our most vulnerable residents will fill the gaps in mental healthcare system that have existed for decades now,” said Mayor Duggan. “Providing this added capacity will save lives by helping to prevent individuals experiencing a mental health crisis from causing harm to themselves or others, or just getting caught up in a criminal justice system that is not equipped to meet their needs. We have the data to demonstrate the need for these additional beds and support DWUHN's efforts in working with the state to secure the funding needed to support them.”

Currently, residents with severe mental health issues sit on waitlists for in-patient treatment. Law enforcement is often the first to engage with untreated individuals when families become overwhelmed with what to do with their loved ones. As a result, too often our emergency departments and jails are the first stop for persons experiencing a behavioral health crisis.



“It’s no secret that I’ve spent more than half of my life in law enforcement. I’ve seen cases where mental health was a factor. Since 1992, when Governor Engler stopped State funding to the Lafayette Clinic, we’ve searched for ways to treat and care for those with severe mental illnesses who find themselves in the criminal justice system. These individuals do not need jails, they need resources, trained professionals, and a safe place where they can receive treatment. That’s why I’m proud to stand alongside DWIHN on the initiative to Expand Mental Health Treatment Capacity. This will not only serve the residents of Wayne County, but it’ll expand our ability to truly impact an overwhelmed system,” said Wayne County Executive Warren C. Evans.

Services	Need based on Crisis Now Model	Current Capacity	Under Development	Proposed Development	Funding Need	Population Impact
Crisis Beds	260	49	119	60	\$60 Million	15,000
Acute Psychiatric	288	128	0	160	\$112 Million	25,000
Inpatient Beds Residential & Housing	N/A	Residential: 4630 Permanent Supportive Housing: 167	0	Specialized Holistic Housing: 120 Integrated Housing: 110	\$55 Million	22,000
<b>Total</b>				<b>450 beds</b>	<b>\$227 Million</b>	<b>62,000 individuals</b>

**Issue: Current Behavioral Healthcare Revolving Door**

Frequent and repeated users of emergency services with serious mental illnesses (SMIs) become a part of the mental health system’s “revolving door,” in which SMI patients cycle through the emergency care and justice systems due to insufficient or unavailable treatment options.

The City of Detroit has identified 1,481 individuals stuck in this vicious cycle who have repeatedly interfaced with these systems. As such, this population accounted for over 21,000 calls for emergency service between 2020-2022, attributing to over half of all mental health calls for service in Detroit during this time.

**Of interest (1,481 individuals):**

- 214 (29%) had 3 or more pre-admission crisis screenings, accounting for:
  - o 1,730 screenings
  - o 58 crisis residential admissions
- 177 (12%) had 3 or more pre-admission crisis screenings and 3 or more inpatient admissions, accounting for:
  - o 1,235 inpatient admissions
    - 361 (24%) had 3 or more calls for service for emergency medical services (EMS) with an average of 11 EMS runs per person
- 132 (9%) had at least one booking in Wayne County Jail, 19 had 3 or more bookings

**Solution:**

A comprehensive 4-point plan to address long and short-term treatment capacity:

1. Crisis Care Center: +60 beds **Short Term**
2. In-patient Psychiatric Care: +160 beds **Long Term**
3. Specialized Residential Housing: +120 beds **Long Term**
4. Integrated Residential Housing: +110 beds **Long Term**

These new accommodations would add a capacity of 450 beds to facilitate individualized and comprehensive care for the targeted group of “revolving door” individuals, as well as alleviate the region’s overburdened justice and mental





health systems. This solution allows for law enforcement and families to utilize a community mental health system that is beneficial to all, by offering specialized treatment that is a step-down from inpatient services and is medically supervised.

“The steps DWIHN has taken thus far to strengthen our ability to not only help those experiencing a behavioral health crisis, but to intervene before a crisis occurs is admirable. I continue to support DWIHN’s efforts to provide the additional resources outline is this four-point plan, which moves us closer to the first-class crisis continuum of care Wayne County residents deserve.” Kevin Fischer, executive director of the National Alliance on Mental Illness (NAMI Michigan) and interim executive director of Crisis Intervention Team (CIT) International.

People working together is the key as we try to move the needle in combating the stigma that has been attached to mental illness for centuries. It must be a collective effort to work with families, law enforcement, hospitals, provider partners and community stakeholders to save not one life, but every life.

If you or someone you know is interested in learning more about DWIHN’s programs and services, please call 800-241-4949 or visit [www.dwihn.org](http://www.dwihn.org). Residents can speak to a trained staff member that is available 24/7 to help get you or a loved one connected to behavioral healthcare services.



###



All Providers,

During the federal COVID-19 Public Health Emergency (PHE), many changes were made to the Medicaid program's eligibility, administration, and policies to ease rules for providers and prevent Medicaid beneficiaries from losing health care coverage. As MDHHS prepares for the end of the PHE on May 11, 2023, we want to ensure the provider community and other partners have resources available to help communicate our message.

MDHHS has created short videos to navigate providers and community partners through understanding request forms and other helpful resources that are posted on the MDHHS [COVID-19 Public Health Emergency \(PHE\) 2023 Benefit Changes website](#).

### **Video 1: Eligibility Renewal Timeline Navigation**

- o [www.youtu.be/yVpTQAoWqIA](http://www.youtu.be/yVpTQAoWqIA)
- o [Eligibility Timeline Resource](#)

### **Video 2: PHE Unwind Policy Crosswalk Navigation**

- o [www.youtu.be/Tbn5XtSQnPk](http://www.youtu.be/Tbn5XtSQnPk)
- o [PHE Unwind Policy Crosswalk Resource](#)

### **Video 3: Stakeholder Toolkit Navigation**

- o [www.youtu.be/QSEUhbZi0c](http://www.youtu.be/QSEUhbZi0c)
- o [Stakeholder Toolkit Request Form](#)

For more information on how benefits are changing with the COVID-19 Public Health Emergency (PHE) visit [www.Michigan.gov/2023BenefitChanges](http://www.Michigan.gov/2023BenefitChanges).



## FOCUS: HOPE Free Food Distributions Are Back!

We've partnered with Wayne County for the second year in a row to provide free food distributions across Wayne County starting in April 2023 and throughout select Saturdays this summer! This distribution is open and free to EVERYONE. No pre-registration necessary. All food boxes available while supplies last. Please plan to arrive early.

See upcoming dates below:

Saturday, May 20 | 9 am-12 pm  
City Hall, 10600 W Jefferson, River Rouge, MI 48218

Saturday, June 3 | 9 am-12 pm  
Harper Woods Career Center, 20570 Kelly Rd, Harper Woods, MI 48225

Saturday, June 24 | 9 am-12 pm  
Michael Barry Center, 22586 Ann Arbor Trail, Dearborn Heights, MI 48127

Saturday, July 15 | 9 am-12 pm  
Kennedy School, 27225 W. Outer Drive, Ecorse, MI 48229

Saturday, July 22 | 9 am-12 pm  
Salem High School, 46181 Joy Road, Canton, MI 48187

Saturday, July 29 | 9 am-12 pm  
Taylor Sportsplex, 13333 Telegraph Road, Taylor, MI 48180

Please stay tuned to our social media pages and website for more dates and update distribution details!

**\*NO PRE-REGISTRATION  
NEEDED OPEN TO EVERYONE!**

*\*food boxes available while supplies last!*

**Stay tuned to our social media for more information!**



@Focus\_HOPE



@Focus HOPE



@FocusHOPE



STATE OF MICHIGAN

GRETCHEN WHITMER  
GOVERNOR

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
LANSING

ELIZABETH HERTEL  
DIRECTOR

FOR IMMEDIATE RELEASE:  
March 28, 2023

CONTACT: Lynn Sutfin  
517-241-2112  
[SutfinL1@michigan.gov](mailto:SutfinL1@michigan.gov)

## **MI Kids Now Loan Repayment Program offers student debt relief to behavioral health providers**

LANSING, Mich. – Medical providers of behavioral health services in Michigan may be eligible for educational loan repayment through the MI Kids Now Loan Repayment Program. This program focuses on incentivizing behavioral health providers to provide mental health services through nonprofit, outpatient organizations across the state.

“This program was designed to assist in recruiting and retaining behavioral health providers to help Michiganders access care within their communities,” said Elizabeth Hertel, MDHHS director. “Our shared goal is to assist providers in building long-term behavioral health infrastructure to serve children, youth and families across the state.”

The loan repayment program is open to providers of services to both children and adults, but the priority will be providing debt relief to those who serve children. Eligible providers will be selected to enter into consecutive two-year agreements. The program will assist those selected with up to \$300,000 to repay educational debt over a period of up to 10 years.

The program is available to behavioral health providers, including psychiatrists, psychologists, social workers, counselors, therapists, case managers and certified behavioral analysts. Those eligible must provide in-person, outpatient behavioral health services through eligible non-profit practice sites, including public school-based systems and community mental health organizations.

The MI Kids Now Loan Repayment Program application cycle is June 12 – June 23. Further information regarding eligibility, selection criteria, application instructions and frequently asked questions can be found on the [MI Kids Now Loan Repayment Program website](#). Behavioral health providers are encouraged to review the materials in advance and submit applications when the cycle begins.

Providers should note that guidelines, eligibility criteria and application instructions have changed for the 2023 application cycle. Further information can be found on the program website. Providers who have questions or need more information can email [MDHHS-MIKidsNowLRP@michigan.gov](mailto:MDHHS-MIKidsNowLRP@michigan.gov).

###





# 7th Annual Opioid and Substance Use Disorder Solutions Summit

Creating Supportive Environments for Prevention, Treatment, and Recovery

July 25, 2023



The Southeast Michigan Alliance for Addiction-free Communities (SEMAAC) and Detroit Wayne Integrated Health Network (DWIHN) would like to invite you to the 7th Annual Opioid and Substance Use Disorder Solutions Summit. The goal this year will be building greater connections that support those in various stages of prevention efforts, treatment, and recovery.

This year, there will be two tracks available and opportunities to explore new topics is encouraged. Through this Summit, we seek to align a broader community to have a greater impact on the needs of those impacted by a substance use disorder.

Track 1: Creating and Supporting Recovery Friendly Workplaces

Track 2: Collaborating to Support Prevention, Treatment, and Recovery

We have applied for continuing education credits for addiction professionals (MCBAP), nurses, community health workers, and social workers.

This event will be in-person, in Livonia, MI. There is also a virtual option available. Attendees who select the virtual option will be able to participate in all of the breakout sessions via Zoom.

## General Registration is Open!

### 7TH ANNUAL OPIOID/SUD SUMMIT

Tuesday, July 25

8:00 am to 8:45 am	Check In
8:45 am to 10:30 am	Welcome & Keynote
10:30 am to 10:45 am	Break & Visit Exhibitors
10:45 am to 11:45 am	Developing Community Wide Strategies to Address the Opioid Epidemic and Other Emerging Substance Use Trends
10:45 am to 11:45 am	Why Compassion and Accountability in Providing a Recovery Supportive Workplace is Good Business, Good Policy and Good Practice
11:45 am to 1:00 pm	LUNCH & VISIT EXHIBITORS
1:00 pm to 2:00 pm	Afternoon Plenary
2:00 pm to 2:15 pm	Break & Visit Exhibitors
2:15 pm to 3:15 pm	Primary Care Integration Activities Facilitated by Opioid Health Homes: The Benefits, Barriers, and Best Practices
2:15 pm to 3:15 pm	Soberforce: Creating a culture of connection to support employees
3:15 pm to 3:30 pm	Break & Visit Exhibitors
3:30 pm to 4:30 pm	Recovery is Good Business: Panel
3:30 pm to 4:30 pm	Understanding SUD in Minority Populations and Bringing Cultural Humility into SUD Prevention, Treatment and Recovery



# TEEN WELLNESS WALK

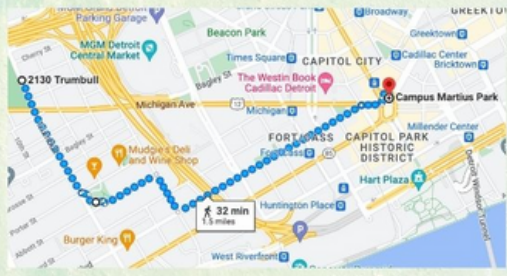


Join Detroit PAL's Youth Voice Council for a 1.5 mile walk to raise awareness around teen mental health. Starting at Campus Martius park in Downtown Detroit and finishing at The Corner Ballpark!

**TUESDAY, MAY 30TH, 2023**

**WALK START TIME: 9:00AM**

Participants arrive at Campus Martius as early as 8:00 AM



**START POINT**

Campus Martius  
800 Woodward Ave. Detroit, MI 48226

**RALLY POINT A**

CMU Detroit  
W Fort St. Detroit, MI 48226

**RALLY POINT B**

Dean Savage Memorial Park  
Abbott St. Detroit, MI 48216

**END POINT**

The Corner Ballpark  
1680 Michigan Ave. Detroit, MI 48216

**Cost: FREE!**

**REGISTER HERE: [tinyurl.com/YVCWell23](https://tinyurl.com/YVCWell23)**

CONTACT JUSTIN FOR MORE INFO:

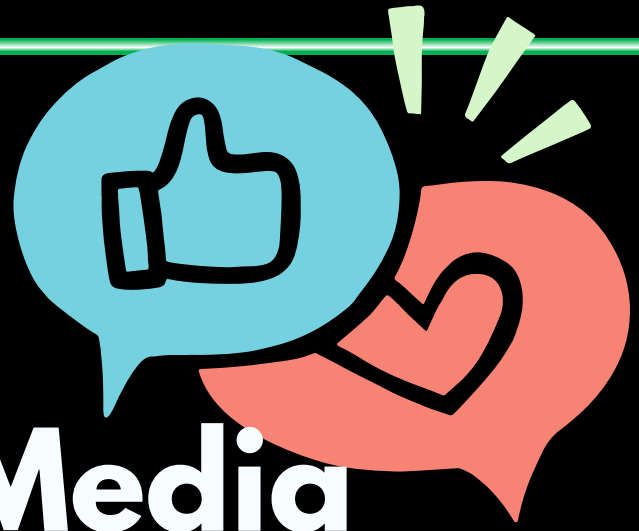
☎ 313-833-1600 X 241  
✉ [jcook@detroitpal.org](mailto:jcook@detroitpal.org)







**DWIHN**  
Your Link to Holistic Healthcare



# Follow Us on Social Media

Stay Connected for News & Updates



[twitter.com/DetroitWayneIHN](https://twitter.com/DetroitWayneIHN)



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[instagram.com/detroitwayneihn](https://instagram.com/detroitwayneihn)



[linkedin.com/company/  
detroit-wayne-itegrated-health-network](https://linkedin.com/company/detroit-wayne-itegrated-health-network)



[youtube.com/@DetroitWayneIHN](https://youtube.com/@DetroitWayneIHN)



[Tiktok.com/@DetroitWayneIHN](https://Tiktok.com/@DetroitWayneIHN)



[Snapchat.com/@DetroitWayneIHN](https://Snapchat.com/@DetroitWayneIHN)



*It's EASY to refer individuals to my Strength!*

- ✓ *Scan the QR Code or download the free mobile app from Apple App Store or Google Play and click the sign-up button*
- ✓ *Enter the appropriate access code from the list below*
- ✓ *Complete a personal profile and brief wellness assessment*



	<b>Service Area Description</b>	<b>Access Codes</b>
1	DWIHN & Provider Network Staff	DWIHNStaff
2	DWIHN Member Referral	DWIHNc
3	Non-Member Referral	DWIHNp
4	Prevention Initiatives and Services Referral	DWIHNSupport
5	First Responder Referral	DWIHN911
6	Access Center Referral	DWIHNAccess

## SCAN TO SIGN UP

- Open camera app on phone
- Select the rear facing camera in Camera or Photo mode
- Center the camera on QR Code until myStrength link pops up
- Tap the link and you will be directed to myStrength website





## ONLINE TRAININGS ARE AVAILABLE

Provider trainings are available at Detroit Wayne Connect, a continuing education platform for stakeholders of the behavioral health workforce. We strive to provide a variety of live and online courses. Log on at [dwctraining.com](http://dwctraining.com).

SUD Trainings are available on Improving MI Practices posted at [www.dwihn.org](http://www.dwihn.org).



### Detroit Wayne Integrated Health Network

707 W. Milwaukee St.  
Detroit, MI 48202  
[www.dwihn.org](http://www.dwihn.org)

#### 24-Hour Crisis Information and Referral

800-241-4949  
TDD: 866-870-2599

#### Customer Service

888-490-9698 or 313-833-3232  
TDD/TTY: 800-630-1044  
Fax: 313-833-2217 or 313-833-4280

#### Recipient Rights Office

888-339-5595  
TDD/TTY: 888-339-5588



@DetroitWayneIHN